

ScottMadden Partners with Quintiq and Utility Dive to Provide a Blueprint for Workforce Management Solutions

“On the Utilities Horizon – Strategies and Tools for Workforce Management: A Blueprint for Solutions”

ATLANTA, GA – (July 25, 2016) – ScottMadden, Inc., one of North America’s leading energy consulting firms, has released a new article focused on strategies and tools for workforce management. [The article](#), developed in partnership with workforce management solution Quintiq, helps utilities to better understand how they can think more strategically about the scheduling of their workforce across all planning horizons (long-term, short-term, and day-of operations).

“Companies continue to be challenged to manage workload to comply with complex pay and overtime rules. They must also ensure that employees are trained and qualified to perform various technical tasks they may be asked to complete,” said Doug Utley, former partner at ScottMadden. “Moreover, the ability to manage workload can avoid situations where employees are extended beyond reasonable rest periods. Though workforce management software has great potential, companies should be aware of important cautions. To be effective, scheduling time, skills, and other data must be in the system. Companies will depend on the currency and quality of these data to fully realize the benefits of workforce management.”

“It’s very important for utilities to think strategically about the planning and scheduling of their workforce. This process is too often overlooked as a means of increasing efficiency and lowering operating costs,” said Doug Pollard, Business Unit Director at Quintiq. “Utilities need to use real-time data on employee availability, skillsets, certifications, and work packages and then use workforce management solutions to translate it into optimal schedules that drive efficiency.”

For more information about how technology can help utilities unlock efficiency and lower operating costs for your field crews, please [contact us](#).

About Quintiq

Every business has its supply chain planning puzzles. Some of those puzzles are large. Some are complex. Some seem impossible to solve. Since 1997, Quintiq has been solving each of those puzzles using a single supply chain planning & optimization software platform. Today, approximately 12,000 users in over 80 countries rely on Quintiq software to plan and optimize workforces, logistics and production. Part of Dassault Systèmes (Euronext Paris: #13065, DSY.PA), Quintiq has headquarters in the Netherlands and the USA, and offices around the world. For more information about Quintiq, please visit [their website](#).

About ScottMadden’s Energy Practice

We know energy from the ground up. Since 1983, we have been energy consultants. We have served more than 300 clients, including 20 of the top 20 energy utilities. We have performed

more than 2,400 projects across every energy utility business unit and every function. We have helped our clients develop strategies, improve operations, reorganize companies, and implement initiatives. Our broad and deep energy utility expertise is not theoretical—it is experience based.

About ScottMadden, Inc.

ScottMadden is the management consulting firm that does what it takes to get it done right. Our practice areas include Energy, Clean Tech & Sustainability, Corporate & Shared Services, and Grid Transformation. We deliver a broad array of consulting services ranging from strategic planning through implementation across many industries, business units, and functions. To learn more, visit www.scottmadden.com | [Twitter](#) | [Facebook](#) | [LinkedIn](#)

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Media contact:

Mary Tew

marytew@scottmadden.com

919-714-7628