

Summary

Ryan Arrieta rejoined ScottMadden in 2021, providing services to both utilities and government agencies. Prior to rejoining the firm, Ryan was Vice President of Corporate & Strategic Planning with the Puerto Rico Aqueduct & Sewer Authority (PRASA). He was responsible for the oversight and governance of various departments, including information technology, continuous education, nonrevenue water, and special projects associated with PRASA's fiscal plan in coordination with the fiscal oversight and management board. Ryan also spearheaded all coordination with local and federal government agencies, including FEMA, in the response and recovery efforts following Hurricanes Irma and Maria. During his previous tenure with ScottMadden, he specialized in project management, process analysis and improvement, and organization design across several industries, including utilities, higher education, and consumer packaged goods. Additional experience includes having worked with various heavy-civil works, construction management, and real estate development firms within the United States and Puerto Rico. Ryan received an M.B.A. from the University of North Carolina Kenan-Flagler Business School and earned a B.S. and an M.S. in civil engineering from the Georgia Institute of Technology. Ryan is a licensed professional engineer and is fluent in Spanish.

Areas of Specialization

- Strategic Assessment and Planning
- Program and Project Management
- Change Management Strategy and Planning
- Training Needs Assessment, Curriculum Design, and Delivery
- Business Administrative Services
- Transmission and Distribution
- Water Utilities

ScottMadden Assignments

- Developed recommendations for the organizational structure and resource staffing requirements of the capital programs, engineering, and asset management organizations of an electric power utility
- Coordinated and supported various public sector audits to structure and execute the issuance of the financial statements of a government electric power utility
- Managed the development and training of standard operating procedures across the strategic sourcing and operational procurement organizations for the transmission and distribution operator of a government electric power utility
- Developed the five-year strategic business plan for the power distribution organization at a large investor-owned utility in the Southeast with operations in the Midwest. The business plan focused on safety, customer service and engagement, technology and process improvements, and investments in operational and reliability performance
- Coordinated the development of operational process improvements and cost-savings efforts for the power distribution organization at a large investor-owned utility in the Southeast with operations in the Midwest
- Conducted a comprehensive assessment of the HR organization within a university and developed the recommendations, implementation plan, and business case with the intent of preparing the organization to be more strategic through changes to the service delivery model, organization, processes, and supporting technologies
- Coordinated and oversaw the current state assessment and future state design efforts within the HR group of a major utility focusing on its contingent workforce management policies and procedures
- Designed and managed the training efforts supporting the development of a new organization within the power operations group at a large investor-owned utility in the Southeast
- Managed the internal efforts of the HR group to document and monitor the processes associated with the organizational redesign and staffing of a U.S. government-owned power corporation
- Coordinated the restructuring activities of all project management guidelines and requirements for a large energy conglomerate within the northeastern United States
- Analyzed the back-of-house finance operations for a leading food processor and distributor in South America and assisted in the redesign of its operations. Identified software needs and managed the proposal, bid, and vendor selection processes
- Analyzed the existing financial and administrative services within an academic institute of a large university and developed the blueprint and road map for the implementation and management of a shared services model